



## Health Information Exchange (HIE)

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As of Nov 22<sup>nd</sup>, 2021, Children's Medical Group (CMG) is participating in a National Health Information Exchange (HIE) to improve patient care delivery. This will allow us to make patient information available electronically to participating hospitals, doctors, and other participants, as well as receive info about your child from them. We expect that using HIEs will provide faster and more complete access to your child's information so we can make better informed decisions about your child's care.

HIEs have become the healthcare industry standard to share patient records securely and electronically, instead of relying on paper records shared via snail mail, fax, and through other means.

**PRIVACY AND SECURITY.** Children's Medical Group is committed to keeping your child's electronic health record private and secure. Clear and strict federal and state guidelines govern how your health information can be exchanged, viewed, or used. Only individuals and entities that care for you will be able to view your health information, and only when needed to provide or coordinate your care, make referrals, or as otherwise required by law.

**YOU CAN CHOOSE NOT TO PARTICIPATE (OPT OUT).** Participation is voluntary and will not affect your ability to receive medical care. If you opt out, the HIE will block access to your health information, even for emergency treatment. This means that it may take longer for your healthcare providers to get medical information they may need to treat your child. Even if you do not want to participate in HIEs, state law reporting requirements will still be fulfilled through public health registries.

Please read more about Georgia's HIE Policies on the link below.

[https://www.gahin.org/sites/default/files/assets/inline-files/georgia-connectedcare-policies\\_11-5-14.pdf](https://www.gahin.org/sites/default/files/assets/inline-files/georgia-connectedcare-policies_11-5-14.pdf)

If you choose to opt out, please request a change request form at your next office visit or you can download it at <https://www.cmg-pc.com/patient-center.php> and send it to the appropriate office email address.

Form Name: Health Information Exchange Change Request Form

Atlanta Office Email Address: [frontofficecc@cmg-pc.com](mailto:frontofficecc@cmg-pc.com)

Johns Creek Office Email Address: [frontofficejc@cmg-pc.com](mailto:frontofficejc@cmg-pc.com)

Decatur Office Email Address: [frontofficedc@cmg-pc.com](mailto:frontofficedc@cmg-pc.com)

Scan the QR code below to read more about HIE Benefits

